



Employee Pulse Survey

A selection of questions from our customer library.

The Employee Communication Platform

 workvivo



Employee Pulse Survey

A selection of questions from our customer library.
Get in touch at www.workvivo.com if you'd like to find out more.

CATEGORY  QUESTION 

Engagement Level

- I care about the future of this organization.
- On a scale from 0-10, how likely are you to recommend this Organization as a good place to work?
- I am willing to put in extra effort on behalf of the organization.
- I have a sense of pride about working here.

Trust

- How much do you trust the leaders of this organization?
- My direct manager / supervisor is open and honest with me.
- What level of confidence have you in the leadership team of this organization?
- What level of confidence have you in the integrity of your manager?

Organizational and role fit

- How aware are you of how your role contributes to the success of the organization?
- I am in a role that makes good use of my skills.
- The values of this are closely aligned to my own values.
- The culture of this is a good fit for me.

Ownership / Involvement

- I regularly have freedom to make decisions in my role that are in the best interest of the organization.
- I feel empowered to make decisions in my role.
- I influence and input the goals that I am working on.
- I am given an appropriate level of responsibility.

Caring

- I have great friends at work.
- My manager treats me with respect.
- My manager cares about me.
- I am provided with the tools and resources I need to do my job.

Employee Pulse Survey

A selection of questions from our customer library.
Get in touch at www.workvivo.com if you'd like to find out more.

CATEGORY  QUESTION 

Personal Growth

- How satisfied are you that you are personally developing in your role?
- My manager has spoken to me about my development during the last 6 months.
- There is somebody in this organization that is encouraging my development.
- I expect to continue to develop in my current role over the next 12 months.

Health & Wellbeing

- The health and well-being of employees is promoted in this organization.
- I can effectively manage my work-life balance.
- What level of flexibility are you given to manage your work-life balance?

Leadership

- My manager makes good decisions.
- My manager makes timely decisions.
- How confident are you in the direction your manager is taking you?
- My manager communicates a clear picture of my team's direction.

My Job

- My work group looks to provide a great customer experience.
- My work group is always looking for ways to improve the customer experience.
- Things I do in my role provide me with a great sense of achievement.

Communications

- How informed are you about what is going on in the organization?
- I am clear on the goals and objectives of the organization.
- How aware are you of how the organization is performing versus its goals?
- I am clear on what is expected of me.

Employee Pulse Survey

A selection of questions from our customer library.
Get in touch at www.workvivo.com if you'd like to find out more.

CATEGORY  QUESTION 

Rewards & Recognition

- I feel I am paid fairly for the work I do and that my wage / salary compares favorably with what I could get elsewhere.
- I know about the available benefits in this Organization and I feel they are of value to me.
- In this Organization there are opportunities to attain extra financial, and other rewards, for excellent performance.

Health & Wellbeing (Remote)

- Are you taking steps to protect your physical health as you work remotely?
- How satisfied are you with the level of your productivity while working remotely?
- Are the remote working tools meeting your needs?
- Have you any tips that have helped you to achieve a healthy balance as you work remotely?

Customer Focus

- The Organization believes in putting the Customer First.
- I get the required training I need to provide the best possible service to customers (i.e. complaint handling etc.).
- I am empowered to make decisions on the spot to help customers, and to immediately solve their problems/complaints.

Resources

- I have all the physical resources I need to do my job well - i.e. uniform, equipment etc.
- I have all the information, knowledge and skills that I need to do my job well.
- There is generally sufficient employees in our department / area to ensure that we deliver a great experience for our customer.

Workvivo's enterprise social platform powers internal communication through a uniquely designed mobile and desktop app threaded through the drivers of employee engagement.

Workvivo is built for businesses that want to increase engagement, amplify culture, and create a real sense of community through a digital platform.